

Hotel Pet Policy

We are delighted to welcome your four-legged friends!

At our property, we accept **dogs up to 25 kg** and **cats up to 3 kg**.
A **€30 supplement** applies to each pet stay, which includes final cleaning.

To ensure a pleasant stay for all our Guests, we kindly ask you to follow the guidelines below:

1. **Check-in and Documentation**

Upon arrival, you must present your pet's health booklet showing proof of up-to-date vaccinations. Alternatively, the owner may sign a declaration of responsibility confirming that the pet is vaccinated, healthy, parasite-free, and covered by liability insurance for any damage to property or persons.

2. **Liability**

The owner is responsible for reimbursing any damage caused by the pet to objects, facilities, or other guests.

3. **Access to Common Areas**

Pets are allowed in common areas and along the route to the guest room, provided they are accompanied.

Pets are not allowed in the following areas:

- Bar, Restaurant, Meeting Rooms, Wellness Center and Spa (*Exceptions apply only to guide dogs or certified pet therapy animals*)

Pets are welcome on the outdoor terrace, as long as the peace of other Guests is respected.

4. **Leash and Carriers**

Pets must always be kept on a leash with a muzzle, or in a carrier (for cats), while moving through common areas.

5. **Presence in the Room**

To prevent discomfort or stress, pets may not be left unattended in the room.

If you wish to dine in the hotel (breakfast, lunch, or dinner), this rule may be waived by notifying the Reception in advance.

6. **Behavior**

Pets must not disturb other guests, whether in the room or in common areas.

In case of inappropriate behavior, the hotel staff reserves the right to take appropriate action.

7. **Cleanliness**

In case of accidents, it is the owner's responsibility to clean up immediately and inform hotel staff.

Please always pick up your pet's waste, even in outdoor and shared spaces.

8. **Furniture and Bedding**

Pets are not allowed on beds, armchairs, chairs, or tables, either in the rooms or in the common areas.

9. **Housekeeping Service**

For safety and comfort reasons, housekeeping will not clean the room if the pet is left unattended inside.

Cleaning will be carried out only when the pet is with the owner.

10. **Legal Reference**

For all matters not expressly indicated above, we refer to Article 2052 of the Italian Civil Code:

"The owner of an animal is liable for any damage caused by it, even if it escapes or gets lost, unless it can be proven that the damage was caused by an unforeseeable event."

Thank you for your cooperation. We wish you and your four-legged companions a wonderful stay with us!

Hotel Management

DATE: _____ Signature for acknowledgment and acceptance: _____